**User stories**

As a CEO of a software company I need a ticketing system so my employees can have a good overview of all the bug that they need to deal with.

As a senior developer I want to be able to see all the tickets in the system so I can select tickets which are the most critical **90**:

* All the tickets should be visible to a senior developer
* The importance level of the ticket should be visible to all developers

As a developer I want to be able to filter the ticket by importancy so I can select the most crucial one and prioritize them **90**:

* The filtering system should work with all importance levels.

As an intern I want to see the tickets only for my level so I can only focus on them **70**:

* The system should be able to automatically filter the visible tickets depending on the user’s level in the system.

As a developer I want to assign myself to a ticket so this way the others can see that this ticket is taken already and they can work on another one **70**:

* Every user should be able to assign himself to an available ticket
* A taken ticket should disappear from the system.
* Every senior developer should be able to see which ticket is taken and by whom it is taken

As a developer I want to bee able to close a ticket, in this way my senior can see that this bug has been dealt with **80**:

* Every developer should be able to close a ticket he assigned himself to.
* Senior dev can see and the closed tickets

As a developer in the company I need a login so that I can login to my profile and see all of tickets I took **90**:

* Every developer in the company is required to login to the system with username and password
* Every developer should be able to see all the tickets he took, but only when he is logged in the system.