**User stories**

As a senior developer I want to be able to see all the tickets in the system so I can select tickets which are the most critical.

As a developer I want to be able to filter the ticket by importancy so I can select the most crucial one and prioritize them.

As an intern I want to see the tickets only for my level so I can only focus on them.

As a CEO of a software company I need a ticketing system so my employees can have a good overview of all the bug that they need to deal with.

As a developer I want to assign myself to a ticket so this way the others can see that this ticket is already taken and they can work on another one.

As a developer I want to bee able to close a ticket, in this way my senior can see that this bug has been dealt with.

As a senior developer I need a way to see the tickets that a intern is doing so I can see his progress and even maybe help him.